

SUDAN NATIONAL MINE ACTION CENTRE (NMAC)

QUALITY POLICY

Sudan National Mine Action Centre (NMAC) supported by UNMAS is committed to ensure and continually improve the quality of mine action services so that the confidence of beneficiaries, customers, stakeholders and the Government of the Republic of the Sudan is built, their requirements have been met and exceeded, and they continually receive high quality mine action services. It is our policy to consistently promote and support the safety and security in relation to the risk and threat of Explosive Ordnance (EO) including Landmine and Explosive Remnants of War (ERW) to individuals, communities, humanitarian assistance and development stakeholders within Sudan territory which comply with the specifications laid down by mine action beneficiaries, stakeholders and interested parties according to their needs, and the requirements of Sudan National Mine Action Standards (SNMAS) and International Mine Action Standards (IMAS).

NMAC is committed to the continual improvement of its Quality Management System and all the Processes, Procedures, Policies and Standards relating to mine action services to meet the goals of the Republic of the Sudan as outlined in Ottawa Treaty that is signed and ratified by the Government.

NMAC is responsible and committed to ensure that the followings have been met:

- 1) All the Explosive Ordnance (EO) contaminated areas are surveyed and recorded in IMSMA.
- 2) Safe and clear land is handed over to the end users, beneficiaries and stakeholders.
- 3) Safe behavior is promoted among the people including men, women, boys and girls living within and in the vicinity of EO affected areas and communities and EO incidents are reduced throughout Sudan territory.
- 4) There are no post land release incidents of EO.
- 5) The humanitarian assistance and development interventions are supported, facilitated and safely implemented.
- 6) EO victims and survivors including men, women, boys and girls have access to victim assistance services enabling them to become active members of the society and benefited from the needed and comprehensive assistance including education and employment opportunities.
- 7) All mine action resources are managed and used effectively and efficiently and a transparent system of accountability in terms of utilization resources and donors' money is maintained.
- 8) Provide appropriate response to residual risk after the country and or parts of it have been announced free from known EO hazards.

The quality objectives of NMAC, as part of this policy are determined by Senior Management Team and are continually reviewed at the management review meetings on six-monthly basis. This quality policy will be reviewed annually in order to ensure its continuing suitability to NMAC functions.

Approved by:

Brigadier. Khalid Hamdan Adam

Date: